



MACHINE ANALYSIS

INSPECTION

REPAIR ON SITE

EXECUTION OF MEASUREMENTS

## www.habermann-aurum-pumpen.de

## After-sales service.

### Maintenance and pump repair

### Reliable, durable and sustainable

We take responsibility for our products, which is why they remain important to us for their entire service lives. We stand at your side to provide after-sales care and ensure, through regular maintenance, that our products serve you for as long as possible. However, if a pump should fail or its overall performance decline, we offer you the best possible solutions. We supply you with spare parts promptly and carry out the repairs you need.

Sustainability plays a huge role in this. We have been contributing to sustainability

for over 60 years, through consistent conservation of resources achieved thanks to the longevity of our products, as well as the continuous reduction of the ecological footprint of our individual production steps. We guarantee customers the maximum service life of our pumps. At Habermann Aurum Pumpen, this is how we contribute to environmental protection in our own way every day. Keep your maintenance costs to a minimum with our top quality products.



### Our focuses

Maintenance and repair	On-site deployment or collection and delivery service	Repair report with technical damage analysis
Spare parts service with original spare parts	Analysis of the system situation	Damage logs for your Habermann pumps
Weak point analysis and standardisation	Pump layout configuration	Pump system special design and problem solving











Our tried and tested formula is: a clear definition of tasks, professional support and reliable service. Whether you require the repair of Habermann pumps or products from other manufacturers, our service team is always at your disposal.

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## Our services.

### We have the solution for you

### Our service expertise

Our aim is not only to repair your pump professionally, but also to avoid possible malfunctions and ensure that all pump components remain in full working order.

Our experts will provide you with a detailed repair report including technical damage and weak point analysis, and prepare possible solution measures. As an existing customer, you also benefit from the damage log, which we keep for you free of charge - and to which you have access at all times.

### Your advantages

- Detailed documentation
- Rapid repair times
- Reduced operating costs
- Lower energy consumption
- Extended times in operation
- Increased availability
- Operational safety and reliability



Multistage pump HPK 125/375 V330



Our service team with trained specialists supports you after acquisition and commissioning to ensure that your pump always works reliably

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### Modernisation

Habermann Aurum pumps, systems and product lines that have been in operation for a number of years can be modified and expanded so that they once again achieve optimum results. This enables you to enhance efficiency and reliability without having to invest in new equipment.

### **Spare parts**

Thanks to the standardisation of our series, the majority of our spare parts are available in sufficient quantities in our warehouse. This optimisation enables us to offer short lead times to our customers. By using original spare parts, you enjoy the highest quality and functionality when replacing individual components.



### Service

Whether you require the repair of Habermann pumps or pumps from other manufacturers, our service team is always at your disposal. We conduct complete analyses. Based on our assessment findings, we determine the need for adaptation and offer on-site repair or remote diagnosis.



## Sustainability

We equate sustainability with durability in our products. The basis for this is a conscientious use of resources, careful selection of materials and quality workmanship. Furthermore, the modular design of our products ensures that individual parts can be replaced.



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## Certified quality.

Our values: Quality, safety, health and environment

### Quality management and occupational health and safety

Habermann Aurum Pumpen is committed to continuous measures to promote the health and safety of its employees in the workplace, as well as ongoing awareness and consideration of the environment. With the "Made in Germany" label, we attest to the use of high-quality materials, state-of-the-art workmanship - and as such unbeatable quality. Furthermore, we are certified by DQS GmbH in the fields of

safety, environmental protection and health management as well as quality management in accordance with the provisions of the Safety Certificate Contractor (SCC) standard version 2011 and DIN ISO 9001:2015. We therefore satisfy the current standard in both areas.





Sustainability is an integral part of our corporate policy. We demand the valuing of resources and concern for the environment from our employees, suppliers and business partners.

### Occupational health and safety

With the "Made in Germany" label, we attest to the use of high-quality materials, state-of-the-art workmanship - and as such unbeatable quality. But "Made in Germany" also means the highest standards in the fields of environmental protection and occupational safety. We know: Today, industrial pumps must be produced in such a way that the employees who manufacture them are protected insofar as possible from injury and such that our environment enjoys maximum protection against pollution. We really do live up to this promise in practice, through our location and our documented compliance with all current requirements in these areas. Regular audits and discussions with employees also help us to continuously further develop in this field.

### **Quality management**

We have implemented a comprehensive quality management system to standardise processes, optimise procedures and guarantee our quality. Processes in the different business areas are clearly defined and documented in a clear and comprehensible way for all employees in the respective department. Furthermore, we also conduct regular audits here to help us identify potential for improvement. This is then documented in an action tracking plan so that we have a structured overview of all the relevant areas, allowing us to increasingly realise our fullest potential. This is how we safeguard our quality in the long term and make it transparent to the outside world.









PUMPS | VALVES | SUCTION DREDGERS | ENGINEERING

## WE LOOK FORWARD TO WORKING WITH YOU!

### HABERMANN AURUM PUMPEN GMBH

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